



Allegany County
HEALTH DEPARTMENT
“Healthy People, Healthy Communities”



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FOR IMMEDIATE RELEASE

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MORE INFORMATION:

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ALLEGANY COUNTY HEALTH DEPARTMENT ACTIVATES COVID-19 CALL CENTER

Cumberland, MD – The Allegany County Health Department has activated their call center to respond to questions about the novel coronavirus (COVID-19). The call center will be open and staffed from 8:00 a.m. to 5:00 p.m. Monday through Friday and can be reached by calling the main health department phone number, 301-759-5000.

“We understand that there is a lot of uncertainty and anxiety in our communities right now concerning COVID-19,” stated Jenelle Mayer, Health Officer for Allegany County. “In addition to our web site, social media, and area news outlets, the call center is another way we can provide accurate and timely information to the public.”

The health department continues to stress that individuals who think they may have coronavirus disease should stay home and call their healthcare provider to inquire about testing to avoid exposing others. If testing criteria are met, healthcare providers can determine the safest location for testing to minimize the risk to others.

It is estimated that 80% of those who contract COVID-19 will experience only mild to moderate illness. However, for the elderly and those with underlying health issues (heart disease, lung disease, or diabetes, for example) there is a much higher risk for serious complications or death.

For additional information on COVID-19 visit the Allegany County Health Department’s website at health.maryland.gov/allegany.

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